

Address Cleansing User Group

November 15th, 2017

2:00pm – 3:00pm ET

Welcome

Josh Hull, MI

Roll Call: Josh Yates (AL), Hari Savi (AL), Megan Mojica (CA), Jennifer Bednar (DXC), Mick Letofsky (Envision), Quan Le (LA), Patricia Swartz (MD), Nanette White (MD/DXC), Therese Hoyle (MI), Josh Hull (MI), Rachel Potter (MI), Tina Scott (MI), Vivian Porter (OK), AJ Thomas (OK), Scott Jeffries (OR), Jeannine Warrenner (RI), Kevin Allen (TX), Teal Bell (WA), Danielle Sill (WI); **AIRA Staff:** Maureen Neary; Mary Beth Kurilo

Updates

Mary Beth Kurilo, AIRA

Vendor/Implementer Involvement:

- Jennifer Bednar and Lacey Dean from DXC are on the call. They represent both DXC and their client states.
- STC has appointed Seth Templeton to attend this group going forward.

Josh Hull, MI

Michigan's code:

- Michigan is pulling proprietary information from their code. They will share the code once they're done.

Demo

Anil J. Thomas, OSDH
Randy Keyes, OSDH
All

Bringing Cleansed Addresses Back In

- Oklahoma has been using SmartyStreets for a couple of years.
- They don't have incoming VXUs yet. All info below is applicable for incoming UI.
- The message goes into Rhapsody, then into the database, where it is saved.
 - If one suggestion comes up, the inputter will take it.
 - If multiple options come up, the inputter will take what the EMR entered in.
 - The system catches typos and spelling errors.
- If you have two lines for addresses, SmartyStreets returns the address in one line
 - E.g. 405 Main St., Ste 3
 - Envision has found this to be a big challenge: they must parse down the data.
- Is it better to store addresses in multiple fields or in one giant field?
 - Mick (Envision) says there's no big gain in separating out the fields.
 - Michigan makes no distinction.
 - The USPS takes the whole string and handles it.
- There's a distinction between "address lines 1 & 2" and "delivery lines 1 & 2"
 - There is no broadly implemented standard for the two.
 - SmartyStreets ignores delivery line 2. It formats the data the way the USPS prefers it, which is to put all delivery information into one line.
 - What are people seeing incoming from EHRs?
 - **Action Item:** Mick (Envision) will talk to Kevin Snow about various Envision jurisdictions.
 - It would help to follow HL7 standards.

minutes

User Forum

Mick Letofsky, Envision
All

Everyone still on the call shared their progress.

- **Wisconsin** – They are matching their data with another registry in the health department. They will validate with SmartyStreets and see how it goes.
- **Washington** – Teal is brand new to the position and has used SmartyStreets a little bit.
- **Texas** – They are still in the planning stages. They just got a new system in April 2017 and are working with STC to get SmartyStreets on the schedule.
- **Rhode Island** – They had a kickoff meeting with HLN. HLN has an API token and will create a client with SmartyStreets to test some addresses.
- **Oregon** – Has no real update. They are trying to figure out how to use SmartyStreets in a more systemic way. They are not feeding the addresses back in yet and have no real plan to do so. They also noted that Oregon has moved away from Census Track and uses zip codes instead now.
- **Michigan** – UI addresses are sent through and they run batch clean ups after the fact. They are exploring how to use SmartyStreets live through their HL7 interface and do it fast enough.
- **Louisiana** – Is behind. They are transitioning to the cloud supported by STC then will start implementing SmartyStreets.
- **California** – Has been using SmartyStreets for the past 5 years for their registry and vaccines for children. One challenge they face are rural mailing addresses not recognized by the USPS. They grant override capabilities in those cases.
- **Alabama** – They had an initial meeting wherein they defined their requirements and set up their test environment.

Wrap Up

Mick Letofsky, Envision
All

What should we talk about during our next meeting?

- Let's review the information SmartyStreets returns.

Next meeting: Wednesday, 12/13 at 2pm ET